



NOVEMBER 2004  
Large print version

## **BIG IS BETTER** Introducing the Big Lottery Fund in Scotland

Meet our  
new director

**Active Futures**  
£5.5 million raises  
the pulse

**Consultation update**  
We answer your  
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**Five of the best**  
projects to be proud of

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# Big is better

Welcome to the Big Times and the Big Lottery Fund in Scotland

We launched on 1 June 2004 and since then have been listening to your views on what will make us an effective funder in Scotland. We've been visiting communities from Shetland to the Borders, hearing from them about their local priorities and how we can reflect them in our funding policies. We will continue to listen.

We also want to let you know how we work: how our grants work, who can benefit and how decisions are made. Big Times will bring you news of what's new about our programmes – the kind of information you need to make successful bids.

We'll tell you what people are thinking about Lottery funding – publish the results of consultations, answer your questions. We want to be visible to you, attend your events when we can, and let you get to know our committees and the way in which they make decisions.

In Scotland, we aim to put in place better customer service standards and

to make sure you have first-hand, local access to information, help and advice when you want to apply to any of our programmes. You only need to pick up a phone or drop us an email and we'll get back to you.

## When less is more!

The Big Lottery Fund aims to be bigger than the sum of its Community Fund and New Opportunities Fund parts. But it also aims for less! Less complicated forms, less bureaucracy, less jargon – fewer obstacles between you and your funding. We believe this will make our funding more open and accessible. And we have an experienced team of people assessing applications and committed to giving you a decision as quickly as possible.

For several months we'll be phasing in changes to our existing programmes and gradually introducing new ones. We'll be moving to new premises. We'll be consulting in new ways and trying hard to involve more people in shaping



our policies and grant-making. Big Times will keep you abreast of all these changes.

With an annual budget in Scotland of around £70 million our funds can make a big contribution to community cohesion, community learning and opportunity and to the well-being of people and communities. As the

funding partners with community and voluntary groups, public agencies and organisations committed to bringing about a better quality of life for people in Scotland, we can help you do what you want to do.

It's a big ambition. But it's a Big Lottery Fund and Big times!



Top: Coatbridge out of school hours childcare project. Middle: Pupils from Holy Cross Primary School enjoying activities funded through the New opportunities for PE and sport programme. Below: The Harmony Centre





Left: The launch of Scotland's £5.5 million Active Futures programme. Below: Chinese Healthy Living Centre, Glasgow practicing tai chi



Left: World War II veteran Jock Wilson, Britain's oldest Normandy veteran. Below: Scotland's new director, Dharmendra Kanani



Ask the Big Lottery Fund's director for Scotland what his new job means and he'll reach into his pocket and hand you a pound coin.

# meet our new director



Above: Dharmendra at the Abriachan Forest Trust, Inverness

Ask the Big Lottery Fund's director for Scotland what his new job means and he'll reach into his pocket and hand you a pound coin. For Dharmendra Kanani, it is not so much about the £70 million we give out each year, but what the Lottery player gets for their pound.

“Every pound spent on a Lottery ticket is helping to bring about social change in Scotland. It's going towards a massive investment in improving our quality of life. A big part of my job is to make that link clear to people so they see the change they're getting for their £1.”

Dharmendra comes to the job with a reputation for change. As a former head of the Commission for Racial Equality in Scotland and later the CRE's director of Countries, Regions and Communities he refreshed an organisation that hadn't changed its grant-making practices for 27 years.

Now it's the turn of the Big Lottery Fund and Dharmendra is looking forward to leading an organisation that can fundamentally affect communities across Scotland.

He believes we can influence the way people get involved in making the decisions and in delivering the services that shape their lives.

“BIG is born out of two gold standard organisations, the Community Fund and the New Opportunities Fund. Through the things we've funded in the past, we've built up a great body of evidence on what works and what doesn't work. We can make a major contribution to the social policy debate and we can also develop grant programmes that will make a lasting difference.”

That demands a new approach to working with others and Dharmendra already has plans for that. He'd like to see BIG set up a stakeholder forum of voluntary organisations, charitable trusts, local government and specialist agencies, as well as representatives from the Scottish Executive. That forum could provide a guiding framework for BIG's operations in Scotland and help to develop its new grant-making committees.

The Big Lottery Fund will have a devolved structure and outcomes and priorities that are developed and agreed in Scotland. While working in a joined up fashion with Government, it needs to challenge a perception that

it simply does the Government's job for it. The forum could meet that challenge.

Dharmendra plans to usher in change with the first major grants programme that BIG will run - the £20 million Young People's Fund.

## The Big Lottery Fund is not just a purse. It's an investor in Scotland's future and we're looking for partners in that investment.

“The Young People's Fund will be a fantastic opportunity to put our money where our mouth is. We need to listen to the agencies that work with young people but we also need to talk with young people to find out what will work for them.”

The pound coin goes back in the pocket. “The Big Lottery Fund is not just a purse. It's an investor in Scotland's future and we're looking for partners in that investment.”

# Five of the best

Lottery funding is about making a difference to local communities and targeting funding at what they care about. Thinking differently about how funding can make the biggest impact through new ideas and ways of delivering projects. Here are five successful former Community Fund and New Opportunities Fund programmes and projects that we'll be building on in the coming months.

## 1 **Scottish Land Fund**

Earlier this year the Isle of Gigha Heritage Trust paid back £1 million to the Scottish Land Fund. The Fund has distributed £9,197,942 to 164 projects across Scotland to address rural disadvantage by helping communities buy land or amenities. The Gigha payment came just two years after local people took ownership of their small Hebridean island for the first time in their history.

Gigha's spectacular example of community empowerment and

endeavour has been beamed around the world.

Not only did the 120 residents rise to their £1 million challenge to deadline, but the island now has twice as many children in the school, the greatest population growth rate of any Scottish island – and a waiting list of families looking to make Gigha their home.

Two significant companies have relocated to the island and, underlining Gigha's new confidence, local people are branching out into their own businesses.



Scottish Land Fund success story: The Isle of Gigha

## 2 Healthy living centres

In the last five years, £34.5 million has been taken up by communities from the Borders to Shetland to create an inspiring network of Healthy living centres (HLC) services and facilities promoting health and quality of life in its broadest sense. Projects tackling diet, poverty, social isolation, drug and alcohol problems and lack of exercise facilities have made a vital contribution to community regeneration and public health improvement across Scotland. And well beyond local doorsteps, community success has been shaping new approaches to statutory healthcare, including holistic services and “walk-in centres” linked with HLC projects.

Islay and Jura Health Promotion Project



## OTHER PROGRAMMES

- The Scottish Land Fund has brought more than 60,000 acres of Scottish land and more than 100 buildings into community ownership.
- 47,800 new childcare places were funded through the Out of school hours childcare programme.
- 46 Healthy living centres have been created.
- 124 new sport & activity facilities have been funded (35 of these are outdoor activity facilities, synthetic turf pitches to adventure centres, outdoor facilities for special needs activity and Scotland's Nordic Skiing Centre).
- The Better off programme to get more people who misuse or have misused drugs into community-based rehabilitation services (often bringing agencies together under one hat) has total Scotland coverage, with projects in each of the 22 Drugs Action Team area in Scotland.

### 3 Forth Valley Sensory Centre

In the last five years, £34.5 million has been taken up by communities from the Borders to Shetland to create an inspiring network of Healthy living centres (HLC) services and facilities promoting health and quality of life in its broadest sense. Projects tackling diet, poverty, social isolation, drug and alcohol problems and lack of exercise

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## 4 People's Network

Scottish libraries celebrated 150 years of service in 2003 with a massive £11.5 million investment of National Lottery funding to help connect all 557 public libraries in the country to the Internet. The People's Network – the single biggest investment in public libraries since Carnegie – went 'live' with a virtual launch linking libraries in Glasgow, Dundee and Oban. The People's Network has seen an ambitious roll-out

of personal computers and broadband connections throughout the Scottish public library network, enabling ordinary people – young or old and from every kind of background – to participate actively in the information society. The investment – representing 8.5 million hours of free Internet access – has seen libraries evolve into thriving 21st century centres for learning and community activity.



## 5 Capability Scotland

Capability Scotland's trailblazing Chatability service provides a secure, moderated Internet chatroom to enable young, disabled people to make friends, swap news, share ideas and talk about the concerns that affect their lives with other children experiencing similar difficulties.

The £40,000 project aims to eliminate the dangers faced by young chat-room users through a safe, but happening, environment for its young users, as well as monitoring and moderating chat, a virtual youth worker facilitates the service, provides online discussions. They also assist with introductions.

## STILL ACCEPTING APPLICATIONS

The programmes below are still accepting applications – just give us ring if you want to discuss a project or idea. 0870 240 2391 or email [enquiries.Scotland@biglotteryfund.org.uk](mailto:enquiries.Scotland@biglotteryfund.org.uk)

### **Scottish Land Fund**

£15 million to assist rural communities to acquire, develop and manage local land and land assets.

### **Developing communities**

Our open grants programme for voluntary and community groups, with current average grants between £100-140,000. Between April 2004 and March 2005, the programme is targeting projects where most of the people who will benefit are: disabled people and their carers, people who live in areas affected by social and economic change, black and ethnic minority communities and refugees, or people living in designated Fair share areas that have had the lowest levels of Lottery funding.

### **Transforming your space**

£5.25 million for projects that will improve local environments,

enabling communities to make them safer, healthier, greener, cleaner, better designed, more welcoming and accessible to all.

### **Veterans reunited**

£20 million for a range of related schemes helping UK residents across the generations to commemorate the 60th anniversary together, both at home and abroad. The three elements of the programme are:

- Their past, your future – activities for schools and young people.
- Heroes return – overseas visits for veterans and their carers.
- Home front recall – funding for events and activities in the UK.

### **Awards for All**

Awards for All is aimed at local communities and groups. Grants of between £500 and £5,000 are awarded through a simple, straightforward process.

# Active Futures raises the pulse

The evidence is growing – and its more convincing than ever! An active lifestyle when you're young is the key to active habits that reduce serious health risks later on. Of course, just knowing that physical activity is good for us does not

always mean that we will be able to make it part of our daily routines – it's sometimes difficult to adopt new habits.

Research also underlines that a crucial age for maintaining – or losing – active



Above: First Steps project at Ainslie Park Leisure Centre, Edinburgh

habits is the late teens and twenties. And that's why we're launching **Active Futures**, aimed directly at 17-24 year olds – especially groups of young people who, for a variety of reasons, find it most difficult to get into healthy activities. We want to support partners that will work with young people to develop activities in a way that is attractive to them. Projects that can keep their interest, raise their pulses – and get them to stick with it!

**Active Futures** will fund partnership projects that increase participation among young people who are not involved in physical activity. What gets them going could be anything from

trampolining to rock-climbing, from Pilates, running or cycling to street dance or Bangra... We'll also be supporting schemes to sustain habits among young people who are already active. The programme is part of our contribution to national strategies for physical activity and will make £5.5 million available for projects across Scotland.

All the evidence shows that what we do between 17 and 24 is vital to shaping behaviour later in life. The period from teens to early twenties can make a huge difference to our later lifestyle and health in later years. But taking part in activities declines sharply



Above: First Steps project at Ainslie Park Leisure Centre, Edinburgh

## OUR PRIORITIES

The target beneficiaries for this grant programme are young people aged 17-24, and in particular young women, those with disabilities or from black and minority ethnic communities. Priority will be given to applications that target these groups.

While projects can happen anywhere in Scotland, we'll give priority to projects in areas of high social and economic deprivation or in rural areas. We want to support projects that will achieve:

- 1 Increased and sustained participation in sports and physical activity by those in the target groups who are currently inactive
- 2 Sustained levels of participation

in sports and physical activity by those in the target groups who are currently active but who are at risk of stopping

- 3 The development of strong and sustainable partnerships to deliver sport and physical activity to the target groups
- 4 The training of new leaders, coaches, activity co-ordinators and volunteers to work with the target groups.

Every project must achieve priority three and either one or two.

Preference is likely to be given to those projects that will achieve more than two outcomes.

across this age range. For example, 58 per cent of 17 year olds regularly participate in sport and physical activity but only 41 per cent of 24 year olds do so. The figures suggest that, even among active youngsters, many young people simply get out of the habit once they leave school.

Young people at college or university can often find it easier to stay active or take up new habits. Like school, facilities and staff are on hand, programmes organised to suit student needs – and activity groups are full of people the same age. Away from the

organisation and access of student life, though, things often drop off. And for young people who head into work, things can become more complicated. The working day might be much less active and solo trips to a local gym or swimming pool not the best idea of fun. Work might involve shifts or unsocial hours. It's a time when people can start to slip into lower levels of activity that keep heading downwards into later life.

Some young people face even bigger challenges or barriers – teenagers who don't go into education or employment, many of whom will also live in

disadvantaged areas, those from black and ethnic minority or rural communities, and disabled young people. Young women are also a major target, since this is a group where activity drops dramatically in teen years and since inactivity at this age puts women at higher risk later in life. We are particularly interested in applications for projects that will benefit groups like these, in most need.

The project might be a partnership with people who can help take activities particularly attractive to young people into their own local area. It could involve partners that can help develop innovative ways – or times – to use facilities that suit the age group better. Or it might be about working with specialists to develop activities for those least likely or able to participate. It can even be about developing coaches, trainers and specialists for, and from, the age group.

The programme can make grants between £50,000 and £500,000. But to achieve a good spread of projects across communities and target groups, most grants will probably average from £50,000 to £100,000. And any group hoping to apply for £200,000 or more must get in touch to discuss the idea first.

In providing new opportunities for young people to exercise, **Active Futures** will establish an increased number of strong, sustainable partnerships able to deliver physical activities to 17-24 year olds, as well as more qualified and experienced leaders, coaches, co-ordinators and volunteers to work with this target audience. We also expect **Active Futures** to provide valuable lessons and experience for future or more widespread activity programmes that target the 17-24 year old age group.



**The special needs trampolining project run by Aberdeenshire Disability Sport**



## WHAT IS A PARTNERSHIP?

**Active Futures** is about partnership.

It's about local communities and groups creating partnerships that can find local answers for young people.

Partnership may be with a community organisation, education authority, registered charity or other organisation that can provide facilities or equipment or specialists for project activities.

Projects may want to tie up with partners that can contribute valuable knowledge or expertise to help make links with specific target groups, or that can help promote and develop activities and opportunities offered by project.

Or a project may need a partner – for example a local authority or enterprise company – that can take on the financial management and monitoring of the project.

Here are some of the types of organisations that can apply:

- Community or voluntary organisations
- Registered charities
- Limited companies
- Statutory bodies
- Private sector organisations
- Sports clubs
- Tertiary education establishments
- National bodies with a focus on sport and physical activity.

# Pulling together

There's something rather unique about the Govan based Galgael Trust. It's not just the traditional boats they design and build by the banks of the Clyde – although ship building on the Clyde is now something of a rarity.

It's their fresh outlook on an old problem. At Galgael, staff believe that the best way to tackle those problems

that lead to drug taking, substance abuse and unemployment is by encouraging those people to go back to their river roots.

Add to that the infectious enthusiasm of project manager Colin Macleod who talks about giving Govan a new lease of life for the 21st century and extends the open hand of friendship, applying



Above: Sailing on the River Clyde: Users of the Galgael Trust try out the traditional-style boat they designed and built themselves



Above: Project manager, Colin Macleod

the same rules to anyone and everyone who chooses to join him, and you'll begin to understand why Galgael has a degree of success.

"What we offer here is a chance for everyone to become involved, giving them a sense of direction, support, and routine while they resolve other issues in their lives," says Colin.

"We provide young people with the chance to spend three months learning traditional crafts and how to make their own boat. Then they can use the next three months learning how to sail it."

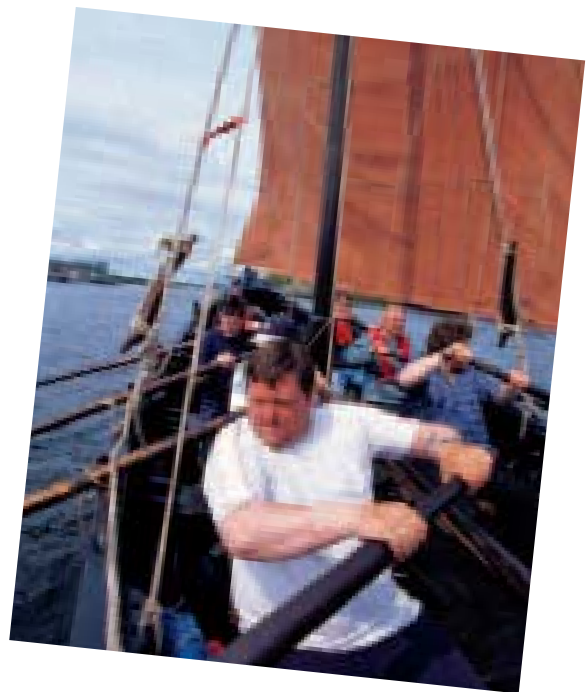
During those six months the young people involved will pick up skills and crafts that may well come into use in everyday life – woodworking, metalworking and team skills. These are all skills which many of them will be picking up on for the first time.

Through its Better off programme, the Big Lottery Fund is currently funding a blacksmith training post at Galgael. The Trust received their grant back in May 2003 as a part of the bid

awarded to the Greater Govan Drug Forum (GGDF) of £298,000. The GGDF brings together the work of Galgael with Govan Youth Access and Govan Initiative.

Bringing its own unique approach to the mix is the Galgael Trust, which believes strongly in promoting social inclusion by encouraging people to learn practical skills, which help raise their aspirations and self-confidence.

Colin adds: "Its all about giving people the chance to try something else and to feel good about themselves. For some of the lads who come in here, we are the first people not to judge them for what they have done in the past but simply to include them. It makes a big difference to feel included."



Above: A grant from the Fund's Better off programme is helping the Galgael Trust to tackle drug use and unemployment through learning the craft of making boats

# not another consultation!

In the world of Lottery funding, it is not so much consultation fatigue as consultation coma at the moment! But there is a point to it all. Following a couple of Government consultations in the past two years about Lottery funding, the Big Lottery Fund was launched in June and we immediately held our own consultation on what we should fund and how we should work.

If you took part and gave us your views, then thank you. We got loads of really helpful feedback. But you may be wondering whether it was worth your while. We can assure you – it was.

By the time you read this we will have finished analysing your responses and making plans to put your views into practice. We know already that there isn't agreement on every issue so in the future we will have to make some difficult choices.

**how will the  
new body work  
in Scotland?**

However, one area where there was consensus was about the need to have broader and simpler aims for our funding programmes. This is a point that the Government itself has picked up on. They have told us that our funding will be distributed under three themes:

- Community learning and creating opportunity
- Promoting community safety and cohesion
- Promoting well-being

In Scotland, the Scottish Executive will identify outcomes and priorities for our funding in Scotland to sit beneath these themes.

Once we know what these outcomes and priorities are we want to discuss them with our stakeholders in Scotland. So that means another consultation! But we want that consultation to be a discussion based on what you've already told us about how you think we should work. We also want to check out whether the outcomes and priorities are right and how best to distribute our funding to deliver those outcomes and priorities. You can find out more about this "phase 2" consultation by visiting [www.biglotteryfund.org.uk](http://www.biglotteryfund.org.uk) or phoning 0870 240 2391.

So when can you get the money? Well, if we are genuinely to pay attention to your views it will take a bit of time to develop our new funding programmes but we hope to have them ready by the end of 2005. However our first new programme – the Young People's Fund – will be launched in the

spring 2005 and more information about that programme will be available in the New Year.

## Your questions answered

### **Q What are the general benefits of the merger?**

The main benefit is that it will be easier for applicants to understand how to apply and easier for the public to see where Lottery money is going. We hope there will be fewer, clearer funding programmes, easier access to funding for local communities and better co-ordination with other funders.

### **Q What are the benefits to the voluntary sector?**

We are listening to ideas and suggestions from the voluntary sector and will build on the successes of both funding organisations, such as the investment in voluntary sector development.

### **Q Will money be ring-fenced for the voluntary sector?**

We expect that 60 to 70 percent of our budget will go to the voluntary sector.

### **Q How will the new body work in Scotland?**

The new body will build on the devolved structures both funders already have in Scotland. We will consult with devolved bodies and the voluntary and statutory sector to ensure we are targeting our funding in the right areas – and taking

where can I get help and advice?

into account local issues and problems. The creation of the Big Lottery Fund is also an opportunity to look at how we have done this in the past and change what has not been working.

**Q What will the changes mean for existing applicants and grant holders, particularly those that operate within the voluntary and community sector?**

The new arrangements will not affect existing commitments by the New Opportunities Fund and the Community Fund.

**Q If we want to apply for Lottery money, will there be a long gap before you make any new grants, while you set up the new distributor? Or will existing programmes continue?**

New Opportunities Fund programmes will be managed and delivered according to advertised timetables. The Community Fund programme, now called the Developing Communities programme, is currently still open. Two new programmes are planned; Active Futures, due to be launched in November 2004, and the Young People's Fund, scheduled for launch in Spring 2005.

**Q Should people apply now, or wait until the Big Lottery Fund programmes are announced?**

It is very much business as usual. If people want Lottery funding for a project and are eligible under the current rules, they should continue to make an application, as normal.

**Q How does this affect my current grant? Does it affect my application, currently in progress?**

Neither will be affected.

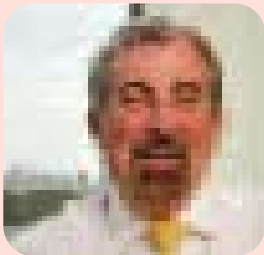
**Q Is there someone I can call for help and advice before I apply?**

Yes, we have an Information Team that will help with any queries you may have. You can call them on 0870 240 2391 or email: [enquiries.Scotland@biglotteryfund.org.uk](mailto:enquiries.Scotland@biglotteryfund.org.uk)

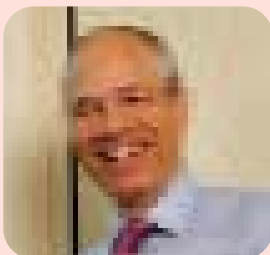
what are the general benefits of the merger?

# Meet our Scotland board members

The new Big Lottery Fund board has three members representing Scotland.



**David Campbell CBE** has over 20 years of management experience and is chairman and a director of several business enterprises. In April 2004, he became chair of the Common Services Agency board in Scotland, which provides administrative and support services for the NHS.



**John Naylor OBE** was chief executive of the Carnegie Trust from 1993 to 2003. He is a member of the Scottish Grant Making Trust Group, a trustee of the Brathay Exploration Group and treasurer of the Tomorrow Project.



**Douglas Graham** is a partner with Messrs Macleod and MacCallum, solicitors and estate agents, Inverness and was a founder director and chairman of the Highland Hospice. He is a non-executive director to the Highland NHS Board.

# Harmony spreads the magic of music

Music – it’s probably the only truly universal language. Now a charity in the Scottish Borders is harnessing its power to bring respite into the lives of those living in the shadow of dementia. Thanks to a grant of £58,350 from the

Fund, Harmony is offering free concerts once a month to over 40 care homes in the Scottish Borders, and the results are remarkable.

More often than not older people who appear to be locked away and



Above: Grange Hall Care Home residents shake, rattle and roll!

unable to communicate, come alive as they start tapping their toes in time with the music. The transformation that takes place is remarkable and for Harmony, bringing a little musical joy into the lives of those who have forgotten how much they once loved life, makes all the difference.

As a long time musician herself, Harmony chairwoman Violet Baillie has long known the deep soulful benefits of a good tune. The results at the concerts are simply the proof that her private theory holds true – that music has a magical power and can touch everyone. Violet says: “More often than not many of the old people who refuse to speak or communicate in everyday activities will suddenly join in with the music. They could be singing, swaying, clapping their hands or even dancing but it is a wonderful sight to see.

“Apparently, if you analyse it the brain’s musical receptors are in a different place and work in a different way to those for sight and speech. But no one really knows why they are able to recognise the music when they can recognise little else but it seems that it touches them. For us that’s the important part.”

Harmony was set up in 2002 and with this year’s grant has been able to expand the number of concerts it provides, offering over 40 concerts a month. At the Grange Hall Care Home near Earlsdon matron Wendy Smith can only endorse the difference the

Below: Grange Halls’ oldest resident, 103 year old Mary Bell



concerts make. She says: “It gives the staff the chance to see the people they care for in a different light. They get the chance to share the pleasure of a good song with them and that’s morale boosting for all involved.”

Grange Hall’s oldest resident is 103 year old Mary Bell. By the end of an hour-long concert she is tired but happy. The huge smile on her face almost says it all but she manages to add: “I enjoyed it very much, it’s a wonderful singalong.”

Violet adds: “Dementia can be a very difficult condition for all involved and you can see the joy shining in many of the residents eyes from the moment the concert starts to the second it ends.”

Harmony’s formula is simple. With limited funds they have to ensure they get the most for their money so they hire enthusiastic amateurs to perform traditional Scottish and Celtic songs.

Below: A monthly dose of traditional Scottish and Celtic song and dance keeps the Grange Hall staff on their toes



“We aren’t looking for high art, just songs that the old folk might know the words to – and more often than not they do,” adds Violet. “Not everyone in all the homes we visit is in the same condition; some have more communication skills than others, but the effect the music has is overwhelming. Music is a wonderful leveller and we each have our own very personal reactions when we hear it. I think that’s where the strength of this idea comes from.”

As a registered charity, Harmony relies on donations and fundraising to keep the work going. They would love to expand their service provision to other residential homes and across the local authority borders.

“For the moment we do what we can,” says Violet. “One concert a month may not sound like much but it can make such a difference to the spirit and morale of those people who have precious little else that connects with them in any meaningful way.”

# We're **moving!**

Big Lottery Fund in Scotland is moving to new offices. From 11 December our address will be:  
The Big Lottery Fund  
1 Atlantic Quay  
Glasgow G2 8JB

Phone: 0141 242 1400  
Fax: 0141 242 1401  
Minicom: 0141 242 1500

Email: [enquiries.Scotland@biglotteryfund.org.uk](mailto:enquiries.Scotland@biglotteryfund.org.uk)



## Addendum

In the launch issue of Big Times we stated that our Board member John Gartside OBE is a trustee of the Johnathon Ball Tim Parry Trust. The name of the trust is, in fact, the **Tim Parry Johnathon Ball Trust**.

[www.biglotteryfund.org.uk](http://www.biglotteryfund.org.uk)

Big Times Issue 2 November 2004

Code BLF-BT02

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Design: [www.synergy-communications.co.uk](http://www.synergy-communications.co.uk)

Photography: Simon McComb, Gail Blackwood, Peter Devlin, SNS Group, John Paul, Newsline Scotland, Insight Visuals, Drew Farrell

Further copies are available by telephoning 0845 4 10 20 30 quoting the references given above or email us on: [enquiries@biglotteryfund.org.uk](mailto:enquiries@biglotteryfund.org.uk) or textphone: 0845 0390204, 8am to 6pm Monday to Friday

Also available upon request in Braille, on audio-cassette, on disc, in large print, and in community languages

We care about the environment

The Big Lottery Fund seeks to minimise its negative environmental impact and only uses proper sustainable resources

Our equal opportunities commitment

The Big Lottery Fund is committed to valuing diversity and promoting equality of opportunity, both as a grant maker and employer. The Big Lottery Fund will aim to adopt an inclusive approach to ensure grant applications and recipients, stakeholders, job applicants and employees are treated fairly. It is the responsibility of all staff and Board members to uphold and implement our equality policy.

The Big Lottery Fund is the joint operating name of the New Opportunities Fund and the National Lottery Charities Board (which made grants under the name of the Community Fund)