

BIG Difference?

Welcome

Thank you for taking part in this survey, which explores the impact of the Big Lottery Fund (BIG) on the voluntary and community sector. It should take no longer than 15 minutes to complete.

As a reminder, individual responses will be treated in the strictest confidence and will be used for research purposes only. TSRC abides by the ethical rules of the University of Birmingham. We will use the findings to report to BIG, and also in wider publications. All reporting will be anonymous.

If you have any questions regarding this survey please email Angela Ellis Paine at a.ellis@tsrc.ac.uk or phone on 0121 414 3086.

Many thanks for your help.

BIG's funding and communications

In this section we are interested in your experience of dealing with the Big Lottery Fund (BIG), either directly through applying for funding, or through its wider communications.

1. How easy is it to deal with BIG as a funder?

- Very easy Quite easy Quite difficult Very difficult It varies

2. How frequently does your organisation deal with BIG in the following ways?

	Frequently	Occasionally	Never	Don't know
Accessing information about the funding available from BIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Applying for funding from BIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taking part in consultations about BIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attending events hosted by BIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting with BIG staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How satisfied or dissatisfied were you in your dealings with BIG in the following areas?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not applicable
Quality of communications from BIG	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grant application processes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grant management and reporting processes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to influence BIG's priorities and development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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4. We are interested in the application history of your organisation to various BIG funding programmes. The following list highlights some of BIG's key programmes; any programme not named in the list should be included in the 'other' category. Please tell us which of the following you have applied to and been successful for. (Please tick all that apply. This may mean that you select more than one option per fund)

	Applied and been successful	Applied and been unsuccessful	Applied and waiting to hear	Not applied for	Don't know
Advice Plus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Awards for All	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BASIS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Breathing Places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Changing Spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Strategic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Living Landmarks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People's Millions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reaching Communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Well-Being	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young People's Fund	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

For 'other', please specify

5. How many times has your organisation applied for lottery funding from BIG, since it began in 2004?

- 1
 2
 3
 4
 5
 6
 7
 8
 9
 10
 More than ten
 Don't know

6. What proportion of your funding applications to BIG have been successful over the past seven years, since BIG launched in 2004?

- None
 Some
 Most
 All

BIG's impact on your organisation and beyond

The following section explores your perception of BIG's impact on your organisation and on the voluntary and community sector in general. Think not only about the impact of direct funding, but also of wider services, activities and communications provided by BIG.

BIG Difference?

7. What difference has BIG made to your organisation? Please rate the level of your agreement with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
BIG enabled the formation of our organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG enabled the continuation of our organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG enabled the expansion of our organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG enabled our organisation to develop projects/services that would otherwise not have been possible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG enabled the continuity of projects/services delivered by our organisation that would otherwise not have been possible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Receiving BIG funding helped us access other sources of funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Receiving funding from BIG has created additional pressures on staff time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our organisation has become too reliant on BIG funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. To what extent has BIG enhanced your organisation's skills and abilities in the following ways?

	To a great extent	To some extent	Not at all	Don't know
Bid writing / fund raising skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial management skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organisational governance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project management skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other skills/capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If other, please specify

BIG Difference?

9. Against the following criteria, to what extent has BIG changed the way in which you work with other organisations?

	To a great extent	To some extent	Not at all	Don't know	Not applicable
Working with other organisations to jointly bid for BIG-funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with other organisations to deliver BIG-funded projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with other organisations to share knowledge and experience/good practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving partnership working across the voluntary and community sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. What difference has BIG made to the ways in which your organisation thinks about and measures the outcomes of its activities? Please rate the level of your agreement with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Not applicable
BIG has enhanced our organisation's ability to identify outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has enhanced our organisation's ability to measure outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has led the move towards an outcomes based approach in the voluntary and community (third) sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has contributed to the move towards an outcomes based approach in the voluntary and community (third) sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

BIG Difference?

11. What difference has BIG made to your organisation's involvement of service users/beneficiaries? Please rate the level of your agreement with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Not applicable
Due to BIG, our involvement of users/beneficiaries in project design increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Due to BIG, our involvement of users/beneficiaries in project delivery increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Due to BIG, our involvement of users/beneficiaries in organisational governance/decision making increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our involvement of users/beneficiaries has been limited to BIG-funded projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. How likely are you to apply for BIG lottery funding in the future?

- Very likely
- Quite likely
- Quite unlikely
- Very unlikely
- Don't know
- Not applicable

BIG's impact on your organisation and beyond

Even though you have never received BIG funding, BIG may have had an impact on your organisation. For example, you may feel that working through the grant application process had an impact on your organisation – positive or negative. You may have engaged in BIG's wider capacity building activities, such as accessing resources from BIG's website or attending a workshop delivered by BIG. Please keep this broad perspective in mind as we go on to explore your perception of BIG's impact on your organisation, and on the voluntary and community sector in general.

13. To what extent has BIG enhanced your organisation's skills and abilities in the following ways?

	To a great extent	To some extent	Not at all	Don't know	Not applicable
Bid writing / fund raising skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organisational governance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other skills/capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please specify:

BIG Difference?

14. Against the following criteria, to what extent has BIG changed the way in which you work with other organisations?

	To a great extent	To some extent	Not at all	Don't know	Not applicable
Working with other organisations to jointly bid for BIG-funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with other organisations to share knowledge and experience/good practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving partnership working across the voluntary and community sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. What difference has BIG made to the ways in which your organisation thinks about and measures the outcomes of its activities? Please rate the level of your agreement with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Not applicable
BIG has enhanced our organisation's ability to identify outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has enhanced our organisation's ability to measure outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has led the move towards an outcomes based approach in the voluntary and community (third) sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BIG has contributed to the move towards an outcomes based approach in the voluntary and community (third) sector in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

BIG Difference?

16. What difference has BIG made to your organisation's involvement of service users/beneficiaries? Please rate the level of your agreement with the following statements

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Not applicable
Due to BIG, our involvement of users/beneficiaries in project design increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Due to BIG, our involvement of users/beneficiaries in project delivery increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Due to BIG, our involvement of users/beneficiaries in organisational governance/decision making increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. How likely are you to apply for BIG lottery funding in the future?

- Very likely
- Quite likely
- Quite unlikely
- Very unlikely
- Don't know
- Not applicable

Policy impacts

18. Taking everything into account, overall, what influence has BIG had on your organisation?

- Very positive influence
- Positive influence
- No influence
- Negative influence
- Very negative influence
- Don't know

Why do you say that?

BIG Difference?

19. Since it began in 2004, do you think BIG has influenced policy in any of the following ways?

	Definitely	Maybe	Definitely not	Don't know
Government voluntary and community (third) sector policy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Different policy areas (e.g. homelessness; education; environment; health and well-being; sport and leisure)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policies and practices of other funders (e.g. full cost recovery; longer term funding; outcomes based funding; user-involvement)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policies and practices of voluntary and community (third sector) organisations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. Looking to the future, do you think that BIG should seek to influence policy in the following ways?

	Definitely	Maybe	Definitely not	Don't know
Government's voluntary and community (third) sector policy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Different policy areas (e.g. homelessness; education; environment; health and well-being; sport and leisure)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policies and practices of other funders (e.g. full cost recovery; longer term funding; outcomes based funding; user-involvement)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policies and practices of voluntary and community (third sector) organisations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. To date, to what extent do you think that BIG has been independent of government?

- To a great extent To some extent Not at all Don't know

BIG Difference?

22. Do you think that BIG's level of independence from government has changed in the last two years?

- Yes, it appears to have become more independent of government
- Yes, it appears to have become less independent of government
- No, it's independence doesn't appear to have changed
- Don't know

23. Looking to the future, to what extent do you think that BIG should be independent of government?

- To a great extent
- To some extent
- Not at all
- Don't know

24. Please add any other comments you would like to make on the impact that the Big Lottery Fund has had on your group/organisation, or on the voluntary and community sector in general.

About your organisation

In this section we would like to know a bit more about your organisation and what it does.

BIG Difference?

25. We are interested in finding out what your organisation's purpose or mission is.

What is the MAIN area in which your organisation works (please select one)

- Accommodation/housing
- Animal welfare
- Capacity building and other support for third sector organisations
- Cohesion/civic participation
- Community development and mutual aid
- Criminal justice
- Culture and leisure (including arts, music, sports and recreation)
- Economic well being (including economic development, employment and relief of poverty)
- Education and lifelong learning
- Environment / sustainability
- Equalities/civil rights (e.g. gender, race, disabilities)
- Health and well being (e.g. medical, health, sickness, disability, mental health)
- Heritage
- International development (e.g. overseas aid, famine relief)
- Religious/faith-based activity
- Training
- Other charitable, social or community purposes (please check box and write in below)

26. Which ONE is the MAIN geographical scale at which your organisation carries out its activities? Please select one only

- Internationally
- Nationally
- Regionally
- Your local authority area
- Your neighbourhood
- Cannot say

BIG Difference?

27. Which ONE is the MAIN region in which your organisation is based?

- East Midlands
- Eastern
- London
- North West
- North East
- South East
- South West
- West Midlands
- Yorkshire and the Humber
- Other (e.g. Wales, Scotland, Northern Ireland)

28. Please select the box below that comes closest to your organisation's annual (2010-2011) income, from all sources:

- No income
- Less than £10,000
- From £10,000 to £99,999
- From £100,000 to £1 million
- From £1 million to £10 million
- More than £10 million
- Don't know

29. Does your organisation currently receive income from any of the sources listed below? (please tick all that apply)

- Donations and fundraising activities
- Membership fees/subscriptions
- Grants from non-statutory bodies
- Big Lottery Fund
- Other National Lottery funders (e.g. Heritage Lottery)
- Grants or core funding (inc Service Level Agreements) from other sources
- Earned income from contracts
- Earned income from trading including retail
- Income from investment
- None of these
- Don't know

BIG Difference?

30. Which of the following sources of income is currently the most important for your organisation's success? (please tick one)

- Donations and fundraising activities
- Membership fees/subscriptions
- Grants from non-statutory bodies
- Big Lottery Fund
- Other National Lottery funders (e.g. Heritage Lottery)
- Grants or core funding (inc Service Level Agreements) from other sources
- Earned income from contracts
- Earned income from trading including retail
- Income from investment
- None of these
- Don't know

31. Since 2004, what is the highest proportion of your organisation's annual income that has come from BIG?

- 0%
- 1-10%
- 11-25%
- 26-50%
- 51-75%
- 76-99%
- 100%
- Don't know

32. Is your organisation a Registered Charity?

- Yes, we are a Registered Charity
- We are currently waiting Registration
- No, we are an unregistered organisation

33. Please tell us the approximate number of full-time (35 hours a week or more) equivalent employees currently in your organisation (please write in '0' if none)

34. Please tell us the approximate total number of volunteers, including committee / board members, that your organisation currently involves (please write in '0' if none)

BIG Difference?

35. Please tell us the year in which your organisation was established

Thank you

Thank you for taking part in the survey. Your response is very much appreciated.